All The Way Tutoring: *Policies*

(Current Version as of October 14, 2026)

All The Way Tutoring provides one-on-one and group tutoring. The policies contained in this document ensure that tutoring sessions run smoothly for students, parents, and me. By completing the Client Intake Google Form and booking a session, you agree to the policies listed below.

How Sessions Work

Online Delivery

Sessions are conducted via Google Meet. I will send the link via email when a session/recurring session is booked.

Booking

Sessions are booked and changed through my Calendly link. You will receive an email every time you book or change a session.

Length

Sessions are typically 60 minutes, but can be shortened/lengthened as needed and with advance notice.

What to Bring

Your child needs to bring any materials (homework, notes, textbook or practice test) and a working device with a camera and microphone. It is highly recommended that your child choose a quiet spot for the meeting.

Rates and Payment

LEVEL	RATE
Middle school	$60 per hour
High school	$75 per hour
ACT / SAT prep	$100 per hour

Payment Methods

All payments are made through Stripe: you will be sent a payment link 24 hours before the session.

When to Pay

Payment is due before the beginning of the session. Multiple sessions can be paid for at the same time and will act as a reservation for all paid-for sessions.

Refunds

Any refund owed, whether for a timely cancellation, technical issues, or other unforeseen circumstances, will be made through Stripe.

Prorated Time

Sessions that are not 60 minutes are billed in proportion to the rates above.

Group Sessions

Group sessions are handled on a case-by-case basis and rates will be discussed and agreed upon before the session is scheduled.

Cancellation and Rescheduling

Greater than 24 Hours' Notice

You may cancel or reschedule at no charge, either via Calendly or email. You will be refunded the full payment of the session.

Less than 24 Hours' Notice

If you have already paid for the session, you will be refunded half of the payment for the session. Otherwise, you will be responsible for paying half of the session rate.

No-Show

If the student does not join and I have not heard from you by 15 minutes into the session, the session is charged in full and no refund will be issued, unless the no-show is due to illness or emergency (see below).

Illness and Sudden Emergencies

You may cancel or reschedule at no charge at any time, if the cancellation or rescheduling is due to an illness or sudden emergency. Any payment already made will carry over to the rescheduled session. No-shows due to illness or emergency are also covered by this policy, provided you inform me within 48 hours of the no-show. Each student is limited to three such cancellations per school year; after that, the standard cancellation terms above apply.

If I Need to Cancel

I will make every effort to notify you with at least 24 hours' notice if I need to cancel a session. Your payment will be carried over to a rescheduled session, or you can cancel the session for a full refund.

Late Arrivals and Technical Problems

Late Start

If the student is late, the session still ends at the scheduled time. I will wait 15 minutes. After that, it is treated as a no-show.

If I Am Late

If I am late, I will extend the session by the same amount whenever my schedule allows, or credit the lost time.

Technical Issues

If the video call fails, I will try to reconnect right away. If I cannot re-establish a connection within 10 minutes, I will reschedule and your payment will carry over, provided the call failed within the first half of the session. If it fails after the halfway mark, I will prorate your fee and refund you the difference.

Recording

I do not record sessions unless we both agree in advance.

Communication and Session Recaps

I will send you a session recap, via email, within two days of the session. It will cover what your child and I completed, your child's successes and challenges during the session, and what your child needs to work on before the next session. Progress is the result of practice and I will provide practice materials for your child to complete by the next session.

Reaching Me

email pete@allthewaytutoring.com. I reply within one business day.

Helpful Pre-Session Information

Tell me about upcoming tests, assignments or changes at school, so I can plan sessions around them.

Results

I will do everything I can to help your child improve, but I cannot guarantee a specific grade or score.

Privacy

As many students are minors, I request the minimum of information about them and keep it private.

What I Collect

The details on the intake form: contact information, the student's grade, course and goals, and scheduling preferences.

How I Use It

I will only use this information to schedule sessions, prepare lessons, send session recaps and invoices, and contact you.

Who Sees It

This information is seen only by me and the apps I use during the course of business. It will not be sold or shared except when the law requires it.

Where It Is Kept

In a private, restricted-access Google Drive folder.

Your Choices

I will correct or delete any information within 24 hours of a request, sent via email.

Photos and Videos

I will not post any images, videos or student work without your express written permission delivered via email.

Questions and Changes

If you have any questions or concerns about this policy, email pete@allthewaytutoring.com. I reserve the right to regularly review and, if necessary, update these policies. I will contact any families affected by a changed policy via email.